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PATENT

Practitioner's Docket No. 1176

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Nelson
Application No.: 09/317,103
Filed: 05/21/1999

Group No.: 2642
Examiner: Agdeppa, H.

For: SYSTEM AND METHOD FOR CONTROLLING A CALL PROCESSING SYSTEM

Mailstop: Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Introductory Comments

In response to an Office action dated March 12, 2004, please enter the following amendments and consider the following remarks.